



EFTS Quarterly

Fall 2005



University of Connecticut
Health Center

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From the Director

As the new UCHC Library Director, I am happy to report that EFTS is in excellent shape, and on a path to becoming even more valuable. Our EFTS staff is knowledgeable and experienced – and has been listening and responding to your recommendations.

When we meet EFTS members at meetings or talk with our advisory committee, their biggest suggestion is to try and get ALL libraries to join because it makes their jobs so much easier. Toward that end, here are some of our current plans:

- Help the Regional Medical Libraries promote EFTS to their members as required under the new NLM contract.
- Roll out the currency conversion program for Canadian and US Libraries so that EFTS can be used seamlessly between Canadian libraries, and between the U.S. and Canada.
- Explore the possibility of adding other countries and their currencies to EFTS.
- Continue updating our policies and procedures to make them clear and simple. This includes recent changes that simplify our memorandum of agreement.
- Talk with as many of you as possible at the Medical Library Association meeting in Phoenix in May – watch for our users group meeting.

On a more somber note, we want to extend our heartfelt sympathy to the many libraries and library staff members who were devastated by Hurricanes Katrina and Rita. When the former library director, Ralph Arcari, returned from the Southern Chapter meeting in Biloxi last year, he had wonderful stories of the hospitality he received. It's difficult to imagine exactly how this vital region will recover, but we know that it will. The Medical Library Association has an excellent web page with suggestions on how we can all help: http://www.mlanet.org/hurricane_katrina.html

Finally, I want to encourage you to use the EFTS Listserv and Advisory Committee to share ideas and suggestions with us and each other. You'll find information about both on our web page.

Wishing you a resource-filled Medical Librarians Month!

Evelyn Morgen, Director
Lyman Maynard Stowe Library

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EFTS-L Listserv

The EFTS-L listserv is the primary mechanism for communication between Participants and the Office. New participants and software improvements are announced on the list. Participants can also ask questions and share information with others. Information on subscribing can be found under the Tools link on the homepage. Join today.



NEW AND IMPROVED

Have you checked out the EFTS website lately?

<https://efts.uchc.edu>

EFTS staff has updated three important features: Policies and Procedures, FAQ and the Glossary.

Policies and Procedures has been renamed Member Policies in the left sidebar of the EFTS homepage. The link will take you to the Table of Contents. We have updated the content and streamlined the format to make it more informative and member friendly.

The FAQ page has been updated and indexed for easy browsing. You no longer have to scroll through all the FAQ to find what you're looking for.

The Glossary of EFTS Terms, found under the Tools link from the left sidebar, has also been updated. Definitions of terms unique to EFTS can be found here.

As always, we welcome your suggestions for additions to any of these pages.

NAHSL '05 REPORT

By Jackie Lewis, EFTS Program Manager

Although the decision has been made for EFTS to only exhibit at select regional meetings, I was given the opportunity to participate in the "ILL Systems Update" session of the North Atlantic Health Science Libraries annual conference in Providence, Rhode Island, September 26th. There I reviewed the version 3.0 software release features, including the one-time file upload, as detailed in the Spring '05 issue of this newsletter, as well as the EFTS website updates, detailed above. I spoke of our future plans for marketing, currency conversion and software upgrades; reminded members to log into their accounts, review their member profiles and become EFTS list-serv participants; and, urged members to contact us with their suggestions, questions and comments.



NEWSLETTER PUBLISHING SCHEDULE

The EFTS organization runs like a well-oiled machine thanks to the dedicated work of our staff members (thank-you Jola, Crissy and Bill!) and the commitment of our members. Since our major source of communication is and will be the list-serv, we will start publishing the EFTS "quarterly" newsletter less often, beginning in 2006.



Tips from Cristina

By **Cristina Alegria**

Have you ever looked at your Online Transaction File? Members who have been with EFTS since the days of having to edit errors from the transaction file and then re-upload for processing probably assume this section of the System does not apply to them, but it does! Please, take a moment to view your pending "error" transactions in your Online Transaction File - you may be surprised at the number of duplicate transactions! These "already paid" transactions are posing a major strain on our system! Of course, any transactions pending because a "Borrower is a Member but Inactive" should remain in your Online Transaction File, as the *Night crawler* utility of the system will continue to reprocess these transactions nightly until they are paid. Access your Online Transaction File by logging in with your LIBID and password, clicking the "Transaction File" link on the left, and then choosing to "Upload Transactions from Online File."

Is this your first time reading the EFTS Quarterly newsletter? Many of the tips I've offered in past issues are still relevant, and hopefully still helpful! All of our issues are available on our website.

<https://efts.uchc.edu/efts/Static/EFTS%20website/newsletter/newsletter.html>

An Invitation...

EFTS staff has long benefited from the suggestions and comments of our participants. Many of the changes and upgrades to our system stem from participant driven requests. It is therefore, that we now that this opportunity to ask you, our members to join forces with EFTS staff in our Newsletter process. This open invitation is to anyone that would like to submit questions, comments, suggestions, articles, etc. for inclusion in our Newsletter. Please send your submissions to the EFTS general mailbox:

efts@uchc.edu

We look forward to hearing from you!



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